

Ice-O-Matic[®]

Warranty Claim Form



Claim # (Service Bench #)		Service Invoice #		Date Repaired	
Fast Agent #		Special Authorization #		Distributor #	12983100

Model #		Serial #	
----------------	--	-----------------	--

SERVICE AGENT		CUSTOMER / END-USER	
Company		Customer	
Address		Address	
City		City	
State		State	
Zip		Zip	
Phone		Phone	
Email			
Contact Name		Contact Name	

Problem Reported / Customer Request / Diagnosis of Problem (Need Details)
Service Performed to correct the problem (Give Details, Leak Locations, etc..)

√	QTY	Part Number	Description	Lbr Hrs	Agent Part Inv #	Part Credit # / Date

Total Labor Hrs		X	Hourly Labor Rate		=	
Travel	.5 hrs	X	Hourly Labor Rate		=	
Misc. Charge (Refrigerant repairs only - \$15 max)					=	
Reclaim/Recovery Fee (\$15 Air- Wtr or \$25 Remote)					=	
R404A		Lb	X R404A = \$ 12.48 per Lb Prt # 6051055-01		=	
		Oz				=
Total Labor Invoiced					=	

CLAIM and PARTS MUST BE SUBMITTED WITHIN 30 DAYS FROM REPAIR DATE!

Please Be Advised - This claim form will be processed using your service ticket number. Keep a copy for your records!

Distributor: **GULF ICE SYSTEMS, INC.**, 7790 Sears Boulevard, Pensacola, Florida 32514
Telephone: (850) 474-1784, Ext. 107 Fax: (850) 474-4858

Warranty Administrator: Steven Shea
Email: warranty@gulficesystems.com

ICE-O-Matic Warranty Repair Allowances (hours)

Components	Cubers	Flakers	Dispenser
REFRIGERATION SECTION			
Compressor (includes start components)	4	4	4
Start Components	1	1	1
Condenser (Air or Water)	3	2.5	2.5
Cuber Evaporator (single)	4		
Cuber Evaporator (2 ass'y)	4.5		
Flaker Evaporator (includes internal parts)		4	4
Expansion Valve	2.5	2	2
Fan / Low Press. / Pump Down - Controls	2	2	1.5
High and/or Low Side Service Valves	1.5	1.5	2
High Pressure Control	1.5	2	
Hot Gas Valve	2		
Mixing Valve / Headmaster / Receiver	3	3	
Pump Down Valve	2.5	2.5	
Refrigerant Leak Detection and Repair	2.5	2.5	2.5
Water Regulating Valve	2.5	2	2
WATER SECTION			
Float Assembly / Purge Valve / Water Pump / Trough	1	1	1
Splash Curtain / Water Distribution Tube / Pump tube	1	1	1
Water Leak in Unit (Specify Location)	1.5	1.5	1.5
Water Faucet			1
ELECTRICAL / CONTROL SECTION			
Bin Control (Micro Sw. / Sensor)	1	1	1.5
Contactor	1	1	1
Controller Board or Display Panel	1.5		
Fan Motor and/or Blades	1.5	1	1
Harvest Assist Assembly (**)	1.5		
High Temp. Safety	1		
Ice-Off-Wash Switch / Purge Switch / Relay	1	1	1
Thermister and/or Potentiometer Kit	1.5		
Timer (Delay or Finishing) / Coin Mech.	1	1	1.5
OTHER			
Bin Door or Panels	0.5	0.5	1.5
Dispenser / Auger Motor / Dispenser Parts		2	2
HD/FD Agitator Parts (see note B)			1.5
Auger or Bearings		1.5	1.5
Pulley and/or V-Belt		1	1

A) A one time misc. charge of up to \$15.00 when making repairs to sealed system.

B) Replacement of more than one component from the same section (each part billed 1/2 the listed allowance).

C) Replacement of individual components in the Harvest Assist Assembly are to be billed at one hour.