

# Equipment Warranty Reference Guide

**Ice-O-Matic** 

Warranty starts at date of install or sales invoice date

Equipment Type	Component	PARTS	LABOR
<b>ICE MAKERS &amp; Related Items</b>			
Cuber (ICE & ICEU)	<i>Standard Warranty</i>	3 Years	3 Years
	Evaporator	5 Years	3 Years
	Compressor	5 Years	3 Years
<b>IOM Filter Program</b>	Evaporator Special	7 Years	7 Years
Pearl (GEM & MFI)	<i>Standard Warranty</i>	3 Years	3 Years
	Evaporator	3 Years	3 Years
	Compressor	5 Years	3 Years
Flaker (EF & GEMD)	<i>Standard Warranty</i>	2 Years	2 Years
	Evaporator	2 Years	2 Years
	Compressor	5 Years	2 Years
<b>Bins</b>	<i>Standard Warranty</i>	2 Years	2 Years
Remote Condenser	<i>Standard Warranty</i>	2 Years	2 Years
CD Hotel Disp.	<i>Standard Warranty</i>	3 Years	3 Years
IOD Dispenser	<i>Standard Warranty</i>	2 Years	1 Year
Wtr Filter System	<i>Not including filter</i>	1 Year	1 Year
All Parts off Shelf	<i>DOA and 6 mths failures</i>	6 Months	

## IOM Filter Program:

*Ice-O-Matic Water Filter Replacement Program = 7 years for both Parts and Labor for EVAPORATOR on Cuber style Ice Makers.* Valid only when an **IFQ series** water filter system is purchased and installed along with a new **cuber** ice machine and will only qualify for this special warranty as long as the filter is changed every six months.

# Equipment Warranty Reference Guide



Warranty starts at date of install or sales invoice date

Equipment Type	Component	PARTS	LABOR
<b>ICE MAKERS</b>			
Cuber - <i>Nordic</i> <u>CCM (GC)</u> & <u>CCU</u> <u>XAC-XWC-AC (BC)</u>	<i>Standard Warranty</i>	3 Years	3 Years
	Evaporator	5 Years	3 Years
	Compressor	5 Years	3 Years
Chunklet – Nugget <u>WCC (BG)</u>	<i>Standard Warranty</i>	2 Years	2 Years
	Evaporator	2 Years	2 Years
	Compressor	5 Years	2 Years
Flaker <u>WCF (BF)</u>	<i>Standard Warranty</i>	2 Years	2 Years
	Evaporator	2 Years	2 Years
	Compressor	5 Years	2 Years
Ice Making Disp. <u>IMD (BG)</u>	<i>Standard Warranty</i>	2 Years	2 Years
	Evaporator	2 Years	2 Years
	Compressor	5 Years	2 Years

<b>Related Ice Maker Equipment</b>			
Bins ( <b>BB</b> )	<i>Standard Warranty</i>	1 Year	1 Year
Hotel Dispenser <u>CHD (BD)</u>	<i>Standard Warranty</i>	2 Years	2 Years
<b>ICE &amp; BEVERAGE</b>			
<u>Enduro (ED)</u> , <u>FlavorFusion (FF)</u> , <u>Profile (PR)</u> , <u>UC (UC)</u> , <u>Duraflex (DF)</u> , <u>IDC (JD)</u> , <u>NGF</u>			
Ice Drink	<i>Standard Warranty</i>	2 Years	1 Year
	HOPPER	5 Years	1 Year
	<i>NOTE: Hopper warranty for ED, DF and UC units ONLY</i>		
<b>ABS</b>			
<u>ABS (AB)</u>	<i>Standard Warranty</i>	1 Year	1 Year
<b>ICE COOLED DROP-IN</b>			
<u>1522 (CN)</u> , <u>1722 ( )</u> , <u>2323 (RV)</u>			
Ice Cooled	<i>Standard Warranty</i>	1 Year	
<b>POST / PREMIX DISPENSERS</b>			
<u>Impulse (IM)</u> , <u>Olympus (OL)</u> , <u>Vanguard (VG, VD)</u> , <u>Vantage (VE)</u> , <u>Universal (UN)</u>			
	<i>Standard Warranty</i>	1 Year	
	Compressor	5 Years	
<b>JUICE DISPENSERS</b>			
<u>Quest (JT)</u> , <u>Quest Elite (JT)</u> , <u>Impulse (IM)</u> , <u>Millennium (JM)</u> , <u>Millennium II (JM)</u> , <u>Quantum (JS)</u> , <u>SLJ (JS)</u> , <u>QLT (JQ)</u>			
	<i>Standard Warranty</i>	1 Year	
	Compressor	5 Years	
<b>FROZEN BEVERAGE DISPENSERS (FCB)</b>			
<u>Pinnacle (FC)</u> , <u>Viper (VP)</u> , <u>V-Series (FC)</u> , <u>FCB Floor Model (FL)</u>			
	<i>Standard Warranty</i>	1 Year	
	Compressor	5 Years	

# Equipment Warranty Reference Guide

VISUAL FROZEN BEVERAGE DISPENSERS (VFCB and FUB)			
Ice Frost (PE), Granita (FR), Ice Peak-uncarbonated ( )			
Warranty only applies to units purchased before July 1, 2007			
Granita models	Standard Warranty	1 Year	
	Compressor	5 Years	
Warranty applies to units purchased after July 1, 2007			
Granita models	Standard Warranty	1 Year	
	Compressor		
COOLING AND CARBONATION			
UCCR40 (CT), Super Astra (EX), Chiller (LC, LU, LX)			
	Standard Warranty	1 Year	
	Compressor	5 Years	



Warranty starts at date of install or sales invoice date









Equipment Type	Component	PARTS	LABOR
JETSPRAY			
JS7, JT20, JT30, EJ1, J15 (JC, EJ)			
	Standard Warranty	1 Year	1 Year
	Compressor	5 Years	1 Year
BAR-MASTER (Bar-Guns)			
Standard Bargun	Standard Warranty	2 Years	
Slim-Line Bargun	Standard Warranty	3 Years	
ACCESSORIES			
UF-1 and SF-1 Valves, Dispensing Valves, Carbonators, Regulators, Cold Plates, Product Tanks, Water Filters, Air Compressors, Water Boosters, Back-Room Packs, Towers			
	Standard Warranty	1 Year	
BIB PUMPS			
	Standard Warranty	3 Years	
FOGEL (Refrigerated Foodservice Equipment)			
Glass Door Merchandiser (YA), Reach-In Freezer (YD), Reach-In Refrigerator (YG), Ice Merchandiser (YJ)			
	Standard Warranty	1 Year	1 Year
	Compressor	5 Years	1 Year

**RaceTrac** has Special Warranty on **Pinnacle and Viper FCB**.

Labor covered up to 30 days from date of install.

**Royal Cup Coffee/Dinemor** has Special Warranty on **Quest Juice Dispenser**. Labor covered up to 90 days from date of install.

# Equipment Warranty Reference Guide

	<b>FBD</b>	<b>PARTS</b>	<b>LABOR</b>
	<i>Standard Warranty</i> Compressor, Freeze Pack and Refrigeration Components.	1 Year	
	<b>Ice Merchandisers</b>	<b>PARTS</b>	<b>LABOR</b>
	<i>Standard Warranty</i> Compressor	1 Year	
		<b>PARTS</b>	<b>LABOR</b>
	<i>Standard Warranty</i>	1 Year	
	<b>Barguns</b>	<b>PARTS</b>	<b>LABOR</b>
	Return for repair or replacement only	3 Years (1 Year Grace Period) from manufacturing date	
		<b>PARTS</b>	<b>LABOR</b>
	CO2 Syrup Pumps (N5000)	5 Years	
	Electric Pumps	1 Year	
		<b>PARTS</b>	<b>LABOR</b>
	CO2 Syrup Pumps	5 Years	
	Electric Pumps	1 Year	
		<b>PARTS</b>	<b>LABOR</b>
	Water filters, water treatment cartridges only  <i>Replaceable elements</i> * This is for material & workmanship, not filter or water treatment cartridge life.	1 Year (from date of sale)	
<u>Filter/Cartridge Systems:</u> heads and associated components	<i>The entire system</i> (excluding replaceable elements)	5 Years (from date of sale)	
<b>Kitchenaid</b>	<b>Ice Maker</b>	<b>PARTS</b>	<b>LABOR</b>
	<i>Standard Warranty</i>	1 Year	1 Year
	Sealed System	5 Years	1 Year
The sealed refrigeration system is defined as the compressor, evaporator, condenser and interconnecting lines.			
		<b>PARTS</b>	<b>LABOR</b>
	<i>Standard Warranty</i>	1 Year	1 Year
	Sealed System	5 Years	1 Year
The sealed refrigeration system is defined as the compressor, evaporator, condenser and interconnecting lines.			

- REMAN units sold by GIS have a 90 day GIS warranty