
SERVICE BULLETIN

Subject: Sonar Ice Level to Bin Stat Conversion Kit

In response to a component issue that may cause the SCN60 to overflow with ice, Scotsman has implemented a conversion kit solution for affected units.

The Scotsman Bin Level Sensor Conversion Kit (**11-0670-22**) utilizes the bin thermostat as a replacement for the sonar sensor. The machines with the affected component for this kit are those manufactured between July and October of 2025. If you are experiencing overflowing of the bin on your SCN60 and your serial number begins with 2507 to 2510, please contact Scotsman Team Home Ice and provide the following information:

First affected serial number: 25071320010307

- Model and serial number of the affected unit.
- Address and contact information for the owner (if applicable).
- The name and contact information of the service company currently involved with the repair.
- Contact information and address to ship the conversion kit to, if different than above.
- Be sure to include whose attention the kit should be made to.

Scotsman will ship the Bin Level Sensor Conversion Kit (**11-0670-22**) at no cost.

Warranty Reimbursement: follow the normal warranty process by filing a claim with your distributor, listing part number **11-0670-22** on your claim. The not to exceed for warranty reimbursement is **\$300** per unit.

Please direct any questions to Scotsman Team Home Ice:

Team Home Ice
844-433-2542
team.homeice@scotsman-ice.com